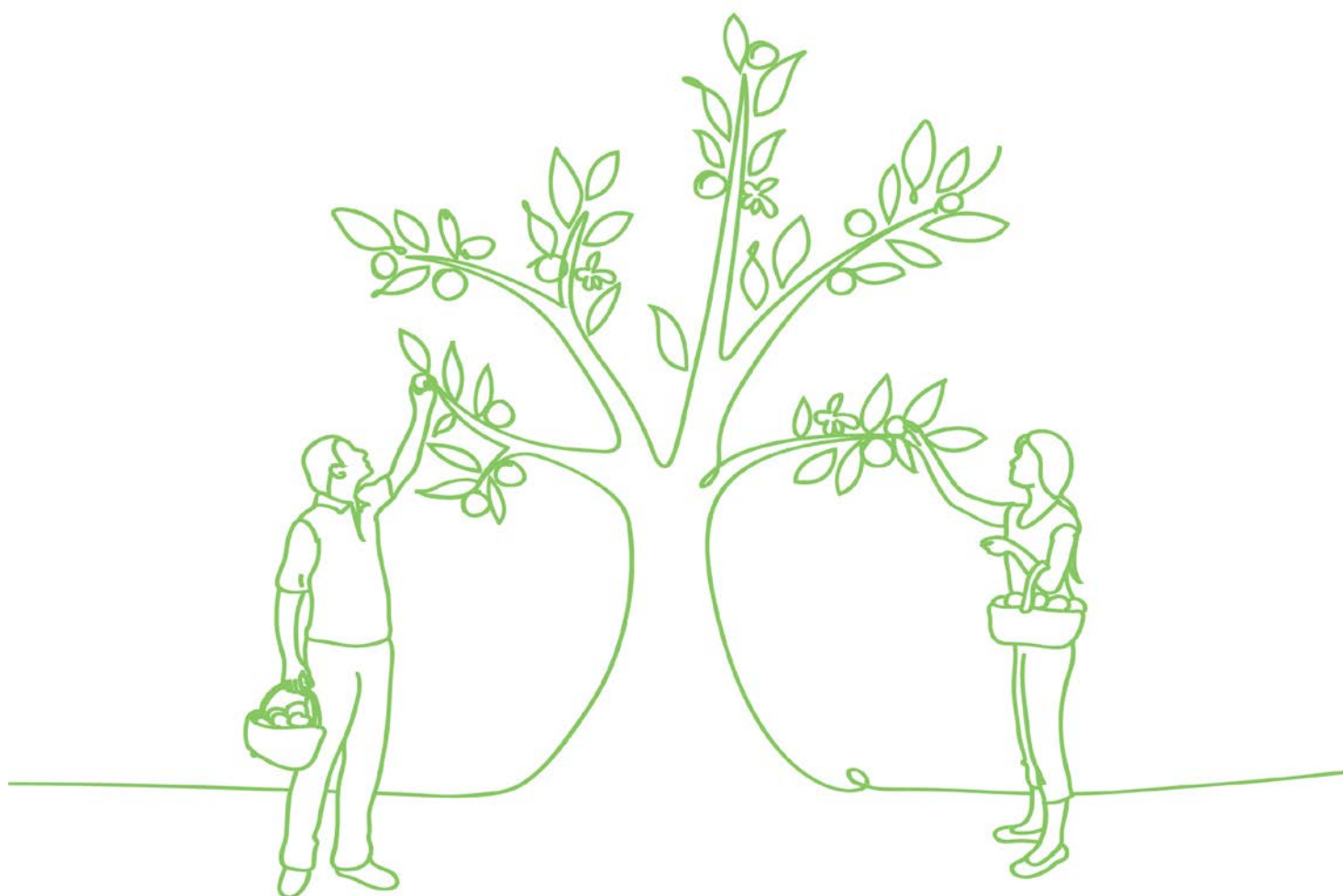


# Policy

# Operational excellence



Approved by the Board of Directors of Vår Energi AS on June 25<sup>th</sup>, 2020



vår energi

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# 1 THE CULTURE OF OPERATIONAL EXCELLENCE

## 1 THE CULTURE OF OPERATIONAL EXCELLENCE

**THE CONSTANT AND SYSTEMATIC SEARCH FOR OPERATIONAL EXCELLENCE IS A FUNDAMENTAL COMPONENT OF VÅR ENERGI'S CULTURE AND A KEY VALUE TO SUSTAIN ITS COMPETITIVE ADVANTAGE AND GUARANTEE CONSTANT ATTENTION TO SAFETY, HEALTH AND ENVIRONMENTAL PROTECTION.**

- Vår Energi considers innovation as a key element for operational excellence and stimulates creative processes providing incentives for virtuous behaviours.
- Vår Energi pursues the continuous improvement of processes, competencies and products as a lever to enhance operational performance.
- Vår Energi is committed to increasing the efficiency of its activities while promoting respect for health, safety and the environment, paying constant attention to the effectiveness and reliability of the company's processes.
- Vår Energi encourages the dissemination of the operational excellence culture at all levels and departments, adopting the most appropriate tools to share its know-how and best practices.



## 2 REACHING OPERATIONAL EXCELLENCE

### 2 REACHING OPERATIONAL EXCELLENCE

**AN ADEQUATE DIFFUSION OF THE CULTURE OF RESEARCH, INNOVATION, CONTINUOUS IMPROVEMENT AND COMPARISON WITH BEST PRACTICES, ALLOWS THE ACHIEVEMENT OF OPERATIONAL EXCELLENCE.**

- Vår Energi encourages research and process, technology and product innovation, providing an environment that fosters knowledge creation and sharing, and that promotes collaboration with leading research centres.
- Vår Energi sets and remodulates performance improvement targets, monitors their achievement over time and identifies possible corrective actions.
- Vår Energi defines plans and programmes to guarantee competencies training and development activities aimed at a systematic pursuit of innovation and continuous improvement.
- Vår Energi promotes internal and external cooperation and systematic comparison with suitable benchmarks to identify and disseminate innovative solutions and best practices.

